

Quarter Three Performance – Appendix One

Third Quarter Performance: Places / Safer & Stronger

Indicator	Title	Baseline (2008/09 outturn unless stated)	2009/10 Target	Mid Year Actual	Third Quarter Actual	Performance Assessment	Portfolio Holder / Service Manager
NI 001	% of people who believe people from different backgrounds get on well together in their local area	78.9%	-	-	-	PS	Cllr Silvester / Peter Hartwell
NI 002	% of people who feel that they belong to their neighbourhood	61.5%	-	-	-	PS	Cllr Silvester / Peter Hartwell
NI 003	Civic participation in the local area	12.9%	-	-	-	PS	Cllr Silvester / Peter Hartwell
NI 004	% of people who feel they can influence decisions in their locality	24.2%	25%	-	-	PS	Cllr Silvester / Peter Hartwell
NI 005	Overall / general satisfaction with local area	84.6%	-	-	-	PS	Cllr Silvester / Peter Hartwell
NI 015	Serious violent crime	0.3 (109)	-	0.15 (51)	0.24 (83)	A	Cllr Silvester / Peter Hartwell
NI 016	Serious acquisitive crime	10.2 (3665)	-	4.41 (1595)	6.68 (2414)	G	Cllr Silvester / Peter Hartwell
NI 017	Perceptions of anti-social behaviour	16.3%	-	-	-	PS	Cllr Silvester / Peter Hartwell

LAA Indicators	R – Red	Y = data is collected annually
Non LAA Indicators	A = Amber	PS = Place Survey (every two years)
Statutory Indicators	G = Green	Version 14: 02/02/2010 (1)

Quarter Three Performance – Appendix One

Indicator	Title	Baseline (2008/09 outturn unless stated)	2009/10 Target	Mid Year Actual	Third Quarter Actual	Performance Assessment	Portfolio Holder / Service Manager
NI 018	Adult re-offending rates for those under probation supervision	8.31%	8.20% (275)	8.31% (-5.85%)	8.83% (-0.62%)	G	Cllr Silvester / Peter Hartwell
NI 020	Assault with injury crime rate	5.2 (1868)	5 (1819)	3.22 (1007)	4.42 (1442)	G	Cllr Silvester / Peter Hartwell
NI 021	Dealing with local concerns about anti-social behaviour and crime by the local council and police	25.4%	27.3%	-	-	PS	Cllr Silvester / Peter Hartwell
NI 022	Perceptions of parents taking responsibility for the behaviour of their children in the area	34.4%	-	-	-	PS	Cllr Silvester / Peter Hartwell
NI 023	Perceptions that people in the area treat one another with respect and consideration	25.6%	-	-	-	PS	Cllr Silvester / Peter Hartwell
NI 026	Specialist support to victims of a serious sexual offence	-	-	-	-	-	Cllr Silvester / Peter Hartwell

LAA Indicators	R – Red	Y = data is collected annually
Non LAA Indicators	A = Amber	PS = Place Survey (every two years)
Statutory Indicators	G = Green	Version 14: 02/02/2010 (1)

Quarter Three Performance – Appendix One

Indicator	Title	Baseline (2008/09 outturn unless stated)	2009/10 Target	Mid Year Actual	Third Quarter Actual	Performance Assessment	Portfolio Holder / Service Manager
NI 027	Understanding of local concerns about anti-social behaviour and crime by the local council and police	25%	-	-	-	PS	Cllr Silvester / Peter Hartwell
NI 028	Serious knife crime rate	0.4 (147)	-	0.12 (43)	0.19 (70)	G	Cllr Silvester / Peter Hartwell
NI 029	Gun crime rate	0.1 (53) Cheshire outturn figure	-	0.04 (18)	0.07 (29)	A	Cllr Silvester / Peter Hartwell
NI 030a	Re-offending rate of prolific and priority offenders CURRENT PPO's	210	180 (-15%)	-	-	Y	Cllr Silvester / Peter Hartwell
NI 030b	Re-offending rate of prolific and priority offenders CONVICTIONS	506	303 (-40%)	-63%	-74%	G	Cllr Silvester / Peter Hartwell
NI 032	Repeat incidents of domestic violence	31%	26%	29%	27%	A	Cllr Silvester / Peter Hartwell
NI 033a	Deliberate primary fires	325 (2007/08)	214	81	117	G	Cllr Silvester / Peter Hartwell

LAA Indicators	R – Red	Y = data is collected annually
Non LAA Indicators	A = Amber	PS = Place Survey (every two years)
Statutory Indicators	G = Green	Version 14: 02/02/2010 (1)

Quarter Three Performance – Appendix One

Indicator	Title	Baseline (2008/09 outturn unless stated)	2009/10 Target	Mid Year Actual	Third Quarter Actual	Performance Assessment	Portfolio Holder / Service Manager
NI 033b	Deliberate secondary fires	669 (2007/08)	408	213	291	G	Cllr Silvester / Peter Hartwell
NI 034	Domestic violence - murder	0.0 (1)	-	0	0	G	Cllr Silvester / Peter Hartwell
NI 035	Building resilience to violent extremism	2	-	-	-	Y	Cllr Silvester / Peter Hartwell
NI 036	Protection against terrorist attack	-	-	-	-	Y	Cllr Silvester / Peter Hartwell
NI 037	Awareness of civil protection arrangements in the local area	11%	-	-	-	PS	Cllr Silvester / Peter Hartwell
NI 038	Drug-related (Class A) offending	N/A	N/A	N/A	N/A	New Indicator for 2009/10	Cllr Silvester / Peter Hartwell
NI 041	Perceptions of drunk or rowdy behaviour as a problem	29.5%	-	-	-	PS	Cllr Silvester / Peter Hartwell
NI 042	Perceptions of drug use or drug dealing as a problem	26%	-	-	-	PS	Cllr Silvester / Peter Hartwell
NI 049a	Number of primary fires per 100,000	per 100,000 population 176.00 Actual raw number: 635	-	per 100,000 population 73.03	-	G	Cllr Silvester / Peter Hartwell

LAA Indicators	R – Red	Y = data is collected annually
Non LAA Indicators	A = Amber	PS = Place Survey (every two years)
Statutory Indicators	G = Green	Version 14: 02/02/2010 (1)

Quarter Three Performance – Appendix One

Indicator	Title	Baseline (2008/09 outturn unless stated)	2009/10 Target	Mid Year Actual	Third Quarter Actual	Performance Assessment	Portfolio Holder / Service Manager
NI 049b	Number of primary fires related fatalities per 100,000	per 100,000 population 0.28 Actual raw number:1	-	0	-	G	Cllr Silvester / Peter Hartwell
NI 049c	Number of primary fires related casualties per 100,000	per 100,000 population 6.10 Actual raw number:22	-	per 100,000 population 2.21	-	G	Cllr Silvester / Peter Hartwell
NI 143	Offenders under probation supervision living in settled and suitable accommodation at the end of their order or licence	82.8%	-	-	-	Y	Cllr Silvester / Peter Hartwell
NI 144	Offenders under probation supervision in employment at the end of their order or licence	42.6%	-	-	-	Y	Cllr Silvester / Peter Hartwell

LAA Indicators	R – Red	Y = data is collected annually
Non LAA Indicators	A = Amber	PS = Place Survey (every two years)
Statutory Indicators	G = Green	Version 14: 02/02/2010 (1)

Quarter Three Performance – Appendix One

Indicator	Title	Baseline (2008/09 outturn unless stated)	2009/10 Target	Mid Year Actual	Third Quarter Actual	Performance Assessment	Portfolio Holder / Service Manager
NI 182	Satisfaction of business with local authority regulatory services	76%	-	89%	87%	G	Cllr Silvester / Peter Hartwell
NI 183	Impact of local authority trading standards services on the fair trading environment	1.25%	-	-	-	Y	Cllr Silvester / Peter Hartwell
NI 184	Food establishments in the area which are broadly compliant with food hygiene law	84%	-	88%	88%	Y	Cllr Silvester / Peter Hartwell
NI 189	Flood and coastal erosion risk management	-	-	-	-	Y	Cllr Silvester / Peter Hartwell
NI 190	Achievement in meeting standards for the control system for animal health	N/A	N/A	N/A	N/A	New indicator for 2009/10	Cllr Silvester / Peter Hartwell
NI 194	Air quality - % reduction in NOx and primary PM10 emissions through local authority's estate and operations	Nox 84,964kg PM10 2,491kg	-	-	-	Y	Cllr Silvester / Peter Hartwell

LAA Indicators	R – Red	Y = data is collected annually
Non LAA Indicators	A = Amber	PS = Place Survey (every two years)
Statutory Indicators	G = Green	Version 14: 02/02/2010 (1)

Quarter Three Performance – Appendix One

Indicator	Title	Baseline (2008/09 outturn unless stated)	2009/10 Target	Mid Year Actual	Third Quarter Actual	Performance Assessment	Portfolio Holder / Service Manager
LAA 036	Reported incidents of Anti Social Behaviour	19,292 (11,657 BG6)	18,327 (11,074 BG6)	Q2 total 10,681 (mid year total 5237 / 3213 BG6)	-	R	Cllr Silvester / Peter Hartwell
LAA 037	Increase in proportion of non-Police referrals to the Cheshire DAFSUs and MARACs	15%	35%	-	38%	G	Cllr Silvester / Peter Hartwell
LAA 038	Alcohol arrest referrals	120 brief interventions per quarter	200 brief interventions per quarter	75 brief interventions	165 brief interventions	A	Cllr Silvester / Peter Hartwell
LAA 039	Anti social behaviour - criminal damage	4944	4697 (5% decrease)	1045	-	G	Cllr Silvester / Peter Hartwell

LAA Indicators	R – Red	Y = data is collected annually
Non LAA Indicators	A = Amber	PS = Place Survey (every two years)
Statutory Indicators	G = Green	Version 14: 02/02/2010 (1)

Quarter Three Performance – Appendix One

Third Quarter Performance: Places / Regeneration

Indicator	Title	Baseline (2008/09 outturn unless stated)	2009/10 Target	Mid Year Actual	Third Quarter Actual	Performance Assessment	Portfolio Holder / Service Manager
LAA 050	Increase the value of the Cheshire visitor economy (STEAM)	£0.532 billion	£0.593 billion	-	-	Y	Cllr Macrae / Caroline Simpson
LAA 051	Enterprise development - new social enterprises demonstrating growth after 12 months	13	28	-	-	Y	Cllr Macrae / Caroline Simpson
LAA 052 (NI 171)	New business registration rate (Crewe only)	83.2%	98.6%	-	-	Y	Cllr Macrae / Caroline Simpson
NI 047	People killed or seriously injured in road traffic accidents	2008 = 311 3 Yr/Av = 277 1.1% reduction	233	134	264	R	Cllr Menlove / Caroline Simpson
NI 048	Children killed or seriously injured in road traffic accidents	2008 = 31 3 Yr/Av = 22 15.8%	16	5 (NB: 09/10 figure; not 3 Yr/Av)	4 (NB: 09/10 figure; not 3 Yr/Av)	Y	Cllr Menlove / Caroline Simpson
NI 151	Overall Employment rate (working-age)	76.8%	82%	76.8%	76.2%	R	Cllr Macrae / Caroline Simpson
NI 152	Working age people on out of work benefits	7.8%	6% reduction	8.6%	9%	R	Cllr Macrae / Caroline Simpson

LAA Indicators	R – Red	Y = data is collected annually
Non LAA Indicators	A = Amber	PS = Place Survey (every two years)
Statutory Indicators	G = Green	Version 14: 02/02/2010 (1)

Quarter Three Performance – Appendix One

Indicator	Title	Baseline (2008/09 outturn unless stated)	2009/10 Target	Mid Year Actual	Third Quarter Actual	Performance Assessment	Portfolio Holder / Service Manager
NI 153	Working age people claiming out of work benefits in the worst performing neighbourhoods	26.3% Dec 08	25.64% (0.33% reduction)	26.7% (provisional)	27.6% (provisional)	R	Cllr Macrae / Caroline Simpson
NI 166	Median earnings of employees in the area	(Cong £412.0) (Crewe £414.8) (Macc £492.5)	-	-	-	Y	Cllr Macrae / Caroline Simpson
NI 167	Congestion – average journey time per mile during the morning peak	-	-	-	-	Y	Cllr Macrae / Caroline Simpson
NI 168	Principal roads where maintenance should be considered	5%	4%	-	-	Y	Cllr Menlove / Caroline Simpson
NI 169	Non-principal classified roads where maintenance should be considered	8%	7%	-	-	Y	Cllr Menlove / Caroline Simpson
NI 171	New business registration rate	71.1 business births per 10,000 residents (134.2%)	71.4 business births per 10,000 residents (134.8%)	-	2008 start-up rate = 67.9 (136.9% of NW rate)	A	Cllr Macrae / Caroline Simpson

LAA Indicators	R – Red	Y = data is collected annually
Non LAA Indicators	A = Amber	PS = Place Survey (every two years)
Statutory Indicators	G = Green	Version 14: 02/02/2010 (1)

Quarter Three Performance – Appendix One

Indicator	Title	Baseline (2008/09 outturn unless stated)	2009/10 Target	Mid Year Actual	Third Quarter Actual	Performance Assessment	Portfolio Holder / Service Manager
NI 172	Percentage of small businesses in an area showing employment growth	(Cong 12%) (Crewe 13%) (Macc 11.9%)	-	-	-	Y	Cllr Macrae / Caroline Simpson
NI 173	Flows on to incapacity benefits from employment	(Cong 0.4) (Crewe 0.7) (Macc 0.3)	-	-	-	Y	Cllr Macrae / Caroline Simpson
NI 174	Skills gaps in the current workforce reported by employers	12.1%	-	-	-	Y	Cllr Macrae / Caroline Simpson
NI 175	Access to services and facilities by public transport, walking and cycling	-	-	-	-	Y	Cllr Macrae / Caroline Simpson
NI 176	Working age people with access to employment by public transport (and other specified modes)	-	-	-	-	Y	Cllr Macrae / Caroline Simpson
NI 177	Local bus and light rail passenger journeys originating in the authority area	9,130,000	9,000,000	-	-	Y	Cllr Macrae / Caroline Simpson

LAA Indicators	R – Red	Y = data is collected annually
Non LAA Indicators	A = Amber	PS = Place Survey (every two years)
Statutory Indicators	G = Green	Version 14: 02/02/2010 (1)

Quarter Three Performance – Appendix One

Indicator	Title	Baseline (2008/09 outturn unless stated)	2009/10 Target	Mid Year Actual	Third Quarter Actual	Performance Assessment	Portfolio Holder / Service Manager
NI 178a	Bus services running on time % of non frequent services on time	84%	85%	-	-	Y	Cllr Macrae / Caroline Simpson
NI 185	CO2 reduction from local authority operations	43,031.740kg	-	-	-	Y	Cllr Menlove / Caroline Simpson
NI 186	Per capita reduction in CO2 emissions in the LA area	8.8 tonnes per capita (2005/06)	99,250 tonnes CO2 (8.53 tonnes per capita)	-	-	Y	Cllr Menlove / Caroline Simpson
NI 188	Planning to Adapt to Climate Change	Level 0	Level 1	-	-	Y	Cllr Menlove / Caroline Simpson
NI 198	Travel to school (mode of transport)	33.7%	34.1%	-	-	Y	Cllr Macrae / Caroline Simpson

LAA Indicators	R – Red	Y = data is collected annually
Non LAA Indicators	A = Amber	PS = Place Survey (every two years)
Statutory Indicators	G = Green	Version 14: 02/02/2010 (1)

Quarter Three Performance – Appendix One

Third Quarter Performance: Places / Planning & Policy Service

Indicator	Title	Baseline (2008/09 outturn unless stated)	2009/10 Target	Mid Year Actual	Third Quarter Actual	Performance Assessment	Portfolio Holder / Service Manager
NI 154	Net additional homes provided	1273	1277	-	-	R	Cllr Macrae / Adrian Fisher
NI 155	Number of affordable homes delivered (gross)	130	364	153	260	G	Cllr Macrae / Adrian Fisher
NI 156	Number of households living in temporary accommodation	231	18 (quarterly target)	11	8	G	Cllr Macrae / Adrian Fisher
NI 157a	Processing of planning applications 'major'	60%	60%	48.39%	51.28%	R	Cllr Macrae / Adrian Fisher
NI 157b	Processing of planning applications 'minor'	75.79%	65%	71.31%	75.19%	G	Cllr Macrae / Adrian Fisher
NI 157c	Processing of planning applications 'other'	86.84%	80%	80.15%	83.54%	G	Cllr Macrae / Adrian Fisher
NI 157d	Processing of 'County Matter' planning applications	70.59%	-	50% (provisional)	54.55%	A	Cllr Macrae / Adrian Fisher
NI 158	% non-decent council homes	-	-	-	-	N/A	Cheshire East has no housing stock
NI 159	Supply of ready to develop housing sites	(Cong 136%)	-	-	-	Y	Cllr Macrae / Adrian Fisher

LAA Indicators	R – Red	Y = data is collected annually
Non LAA Indicators	A = Amber	PS = Place Survey (every two years)
Statutory Indicators	G = Green	Version 14: 02/02/2010 (1)

Quarter Three Performance – Appendix One

Indicator	Title	Baseline (2008/09 outturn unless stated)	2009/10 Target	Mid Year Actual	Third Quarter Actual	Performance Assessment	Portfolio Holder / Service Manager
NI 160	Local authority tenants' satisfaction with landlord services	-	-	-	-	N/A	Cheshire East has no housing stock
NI 170	Previously developed land that has been vacant or derelict for more than 5 years	(Cong 1.70%) (Crewe 0.10%) (Macc 0.50%)	-	-	-	Y	Cllr Macrae / Adrian Fisher
NI 187a	% of people receiving income based benefits living in homes with a low energy efficiency rating	SAP less than 35 = 16%	-	-	-	Y	Cllr Macrae / Adrian Fisher
NI 187b	% of people receiving income based benefits living in homes with a high energy efficiency rating	SAP of 65 or greater = 17%	-	-	-	Y	Cllr Macrae / Adrian Fisher
NI 197	Improved Local Biodiversity – proportion of Local Sites where positive conservation management has been or is being implemented	29%	-	-	-	Y	Cllr Macrae / Adrian Fisher

LAA Indicators	R – Red	Y = data is collected annually
Non LAA Indicators	A = Amber	PS = Place Survey (every two years)
Statutory Indicators	G = Green	Version 14: 02/02/2010 (1)

Quarter Three Performance – Appendix One

Third Quarter Performance: Places / Environmental Services

Indicator	Title	Baseline (2008/09 outturn unless stated)	2009/10 Target	Mid Year Actual	Third Quarter Actual	Performance Assessment	Portfolio Holder / Service Manager
NI 191	Residual household waste per household	721kg	594kg	300.8kg	-	G	Cllr Menlove / Phil Sherratt
NI 192 (LAA 053)	Percentage of household waste sent for reuse, recycling and composting	42.56%	51%	53.7%	-	G	Cllr Menlove / Phil Sherratt
NI 193	Percentage of municipal waste landfilled	59%	46.44%	43.2%	-	G	Cllr Menlove / Phil Sherratt
NI 195a	Improved street and environmental cleanliness (levels of litter)	4% (estimated)	6%	5%	5%	G	Cllr Menlove / Phil Sherratt
NI 195b	Improved street and environmental cleanliness (levels of detritus)	11% (estimated)	12%	13%	12%	G	Cllr Menlove / Phil Sherratt
NI 195c	Improved street and environmental cleanliness (levels of graffiti)	2% (estimated)	2%	3%	2%	G	Cllr Menlove / Phil Sherratt

LAA Indicators	R – Red	Y = data is collected annually
Non LAA Indicators	A = Amber	PS = Place Survey (every two years)
Statutory Indicators	G = Green	Version 14: 02/02/2010 (1)

Quarter Three Performance – Appendix One

Indicator	Title	Baseline (2008/09 outturn unless stated)	2009/10 Target	Mid Year Actual	Third Quarter Actual	Performance Assessment	Portfolio Holder / Service Manager
NI 195d	Improved street and environmental cleanliness (levels of fly posting)	-	1%	1%	1%	G	Cllr Menlove / Phil Sherratt
NI 196	Improved street and environmental cleanliness – fly tipping	2 (estimated)	2	-	-	Y	Cllr Menlove / Phil Sherratt

LAA Indicators	R – Red	Y = data is collected annually
Non LAA Indicators	A = Amber	PS = Place Survey (every two years)
Statutory Indicators	G = Green	Version 14: 02/02/2010 (1)

Quarter Three Performance – Appendix One

Third Quarter Performance: Children & Families

Indicator	Title	Baseline (2008/09 outturn unless stated)	2009/10 Target	Mid Year Actual	Third Quarter Actual	Performance Assessment	Portfolio Holder / Service Manager
NI 019	Rate of proven re-offending by young offenders	-17.8%	-	-	-	-	Cllr Findlow/ Lorraine Butcher
NI 043	Young people within the Youth Justice System receiving a conviction in court who are sentenced to custody	4.8%	-	8%	-	-	Cllr Findlow/ Lorraine Butcher
NI 044	Ethnic composition of offenders on Youth Justice System disposals	-	-	-	-	Y	Cllr Findlow/ Lorraine Butcher
NI 045	Young offenders' engagement in suitable education, training and employment	66.3%	90%	51.7%	-	-	Cllr Findlow/ Lorraine Butcher
NI 046	Young Offenders' access to suitable accommodation	99.1%	100%	100%	-	-	Cllr Findlow/ Lorraine Butcher

LAA Indicators	R – Red	Y = data is collected annually
Non LAA Indicators	A = Amber	PS = Place Survey (every two years)
Statutory Indicators	G = Green	Version 14: 02/02/2010 (1)

Quarter Three Performance – Appendix One

Indicator	Title	Baseline (2008/09 outturn unless stated)	2009/10 Target	Mid Year Actual	Third Quarter Actual	Performance Assessment	Portfolio Holder / Service Manager
NI 050	Emotional health of children	-	-	-	-	Y Tell Us Survey	Cllr Findlow/ Lorraine Butcher
NI 051	Effectiveness of child and adolescent mental health (CAMHS) services	-	-	-	-	Y	Cllr Findlow/ Lorraine Butcher
NI 052a	Take up of school lunches - Primary	40%	45%	43.80%	45.30%	G	Cllr Findlow/ Lorraine Butcher
NI 052b	Take up of school lunches - Secondary	40%	42%	35%	36.6%	G	Cllr Findlow/ Lorraine Butcher
NI 053	Prevalence of breastfeeding 6-8 weeks from birth / % of infants whose breastfeeding status is recorded	-	-	-	-	-	Cllr Findlow/ Lorraine Butcher
NI 054	Services for disabled children	New indicator for 2009/10	-	-	-	Y DCSF Survey	Cllr Findlow/ Lorraine Butcher

LAA Indicators	R – Red	Y = data is collected annually
Non LAA Indicators	A = Amber	PS = Place Survey (every two years)
Statutory Indicators	G = Green	Version 14: 02/02/2010 (1)

Quarter Three Performance – Appendix One

Indicator	Title	Baseline (2008/09 outturn unless stated)	2009/10 Target	Mid Year Actual	Third Quarter Actual	Performance Assessment	Portfolio Holder / Service Manager
NI 055	Obesity in primary school age children in Reception	-	-	-	-	Y	Cllr Findlow/ Lorraine Butcher
NI 056 (LAA 040)	Obesity in primary school age children in Year 6	17.9% (2007)	17% with 87% coverage	-	89.4% 17.9% obese	A	Cllr Findlow/ Lorraine Butcher
NI 057	Children and young people's participation in sporting opportunities	-	-	-	-	Y DCSF Survey	Cllr Findlow/ Lorraine Butcher
NI 058	Emotional and behavioural health of looked after children	15.2	-	-	-	A	Cllr Findlow/ Lorraine Butcher
NI 059	Percentage of initial assessments for children's social care carried out within 7 working days of referral	75.73%	80%	62%	60%	R	Cllr Findlow/ Lorraine Butcher
NI 060	Percentage of core assessments for children's social care that were carried out within 35 working days of their commencement.	80.12%	80%	70% (69% year to date)	56% (64% year to date)	R	Cllr Findlow/ Lorraine Butcher

LAA Indicators	R – Red	Y = data is collected annually
Non LAA Indicators	A = Amber	PS = Place Survey (every two years)
Statutory Indicators	G = Green	Version 14: 02/02/2010 (1)

Quarter Three Performance – Appendix One

Indicator	Title	Baseline (2008/09 outturn unless stated)	2009/10 Target	Mid Year Actual	Third Quarter Actual	Performance Assessment	Portfolio Holder / Service Manager
NI 061	Timeliness of placements of looked after children for adoption following an agency decision that the child should be placed for adoption	100%	-	100%	100%	G	Cllr Findlow/ Lorraine Butcher
NI 062	Stability of placements of looked after children: number of placements	9.77%	10%	7.7%	9%	A	Cllr Findlow/ Lorraine Butcher
NI 063	Stability of placements of looked after children: length of placement	68%	-	63%	67.40%	G	Cllr Findlow/ Lorraine Butcher
NI 064	Child Protection Plans lasting 2 years or more	0%	0%	10%	16% (12% year to date)	R	Cllr Findlow/ Lorraine Butcher
NI 065	Percentage of children becoming the subject of Child Protection Plan for a second or subsequent time	9%	Below 14%	-	-	Y	Cllr Findlow/ Lorraine Butcher

LAA Indicators	R – Red	Y = data is collected annually
Non LAA Indicators	A = Amber	PS = Place Survey (every two years)
Statutory Indicators	G = Green	Version 14: 02/02/2010 (1)

Quarter Three Performance – Appendix One

Indicator	Title	Baseline (2008/09 outturn unless stated)	2009/10 Target	Mid Year Actual	Third Quarter Actual	Performance Assessment	Portfolio Holder / Service Manager
NI 066	Looked after children cases which were reviewed within required timescales	96%	98%	-	-	-	Cllr Findlow/ Lorraine Butcher
NI 067	Percentage of child protection cases which were reviewed within required timescales	99%	100%	98%	100%	G	Cllr Findlow/ Lorraine Butcher
NI 068	Percentage of referrals to children's social care going on to initial assessment	75.30%	75%	56% (63% year to date)	45% (55% year to date)	R	Cllr Findlow/ Lorraine Butcher
NI 069	Children who have experienced bullying	-	-	-	-	Y Tell Us Survey	Cllr Findlow/ Lorraine Butcher
NI 070	Hospital admissions caused by unintentional and deliberate injuries to children and young people	-	-	-	-	Y	Cllr Findlow/ Lorraine Butcher
NI 071	Children Missing from Home or Care	8	-	9	-	G	Cllr Findlow/ Lorraine Butcher

LAA Indicators	R – Red	Y = data is collected annually
Non LAA Indicators	A = Amber	PS = Place Survey (every two years)
Statutory Indicators	G = Green	Version 14: 02/02/2010 (1)

Quarter Three Performance – Appendix One

Indicator	Title	Baseline (2008/09 outturn unless stated)	2009/10 Target	Mid Year Actual	Third Quarter Actual	Performance Assessment	Portfolio Holder / Service Manager
NI 072	Achievement of at least 78 points across the Early Years Foundation Stage with at least 6 in each of the scales in Personal, Social and Emotional Development and Communication, Language and Literacy	61.70%	71.90%	60.70%	60.70%	A	Cllr Findlow/ Lorraine Butcher
NI 073	Achievement at level 4 or above in both English and Maths at Key Stage 2	79%	84%	78%	-	A	Cllr Findlow/ Lorraine Butcher
NI 075	Achievement of 5 or more A*-C grades at GCSE or equivalent including English and Maths	57%	66%	57%	55%	A	Cllr Findlow/ Lorraine Butcher
NI 076	Reduction in number of schools where fewer than 55% of pupils achieve level 4 or above in both English and Maths at KS2	6	4	8	8 (prediction of 4 for year- end)	G	Cllr Findlow/ Lorraine Butcher

LAA Indicators	R – Red	Y = data is collected annually
Non LAA Indicators	A = Amber	PS = Place Survey (every two years)
Statutory Indicators	G = Green	Version 14: 02/02/2010 (1)

Quarter Three Performance – Appendix One

Indicator	Title	Baseline (2008/09 outturn unless stated)	2009/10 Target	Mid Year Actual	Third Quarter Actual	Performance Assessment	Portfolio Holder / Service Manager
NI 078	Reduction in number of schools where fewer than 30% of pupils achieve 5 or more A*- C grades at GCSE and equivalent including GCSEs in English and Maths	1	0	0	0	G	Cllr Findlow/ Lorraine Butcher
NI 079	Achievement of a Level 2 qualification by the age of 19	76.3%	-	83%	83%	G	Cllr Findlow/ Lorraine Butcher
NI 080	Achievement of a Level 3 qualification by the age of 19	51.8%	-	58%	58%	G	Cllr Findlow/ Lorraine Butcher
NI 081	Inequality gap in the achievement of a Level 3 qualification by the age of 19	-	29%	32%	32%	A	Cllr Findlow/ Lorraine Butcher
NI 082	Inequality gap in the achievement of a Level 2 qualification by the age of 19	-	29%	34%	34%	A	Cllr Findlow/ Lorraine Butcher

LAA Indicators	R – Red	Y = data is collected annually
Non LAA Indicators	A = Amber	PS = Place Survey (every two years)
Statutory Indicators	G = Green	Version 14: 02/02/2010 (1)

Quarter Three Performance – Appendix One

Indicator	Title	Baseline (2008/09 outturn unless stated)	2009/10 Target	Mid Year Actual	Third Quarter Actual	Performance Assessment	Portfolio Holder / Service Manager
NI 084	Achievement of 2 or more A*- C grades in Science GCSEs or equivalent	60%	61.5%	60.4%	60.4%	A	Cllr Findlow/ Lorraine Butcher
NI 085a	Post 16 participation in Physics	406 A Level 96 AS Level	-	-	-	Y	Cllr Findlow/ Lorraine Butcher
NI 085b	Post 16 participation in Chemistry	249 A Level 144 AS Level	-	-	-	Y	Cllr Findlow/ Lorraine Butcher
NI 085c	Post 16 participation in Maths	507 A Level 185 AS Level	-	-	-	Y	Cllr Findlow/ Lorraine Butcher
NI 086	Secondary schools judged as having good or outstanding standards of behaviour	76.0%	96%	81%	81%	G	Cllr Findlow/ Lorraine Butcher
NI 087	Secondary school persistent absence rate	5.70%	-	5.80%	5.80%	A	Cllr Findlow/ Lorraine Butcher
NI 088	Percentage of schools providing access to extended services	62%	100%	90%	90%	G	Cllr Findlow/ Lorraine Butcher

LAA Indicators	R – Red	Y = data is collected annually
Non LAA Indicators	A = Amber	PS = Place Survey (every two years)
Statutory Indicators	G = Green	Version 14: 02/02/2010 (1)

Quarter Three Performance – Appendix One

Indicator	Title	Baseline (2008/09 outturn unless stated)	2009/10 Target	Mid Year Actual	Third Quarter Actual	Performance Assessment	Portfolio Holder / Service Manager
NI 089a	Reduction of number of schools judged as requiring special measures and improvement in time taken to come out of the category	1	0	2	1	G	Cllr Findlow/ Lorraine Butcher
NI 089b	Reduction of number of schools judged as requiring special measures and improvement in time taken to come out of the category	0	0	0	0	G	Cllr Findlow/ Lorraine Butcher
NI 090	Take up of 14-19 learning diplomas	127	-	331	331	A	Cllr Findlow/ Lorraine Butcher
NI 091	Participation of 17 year-olds in education or training	96.40%	-	94.60%	93.30%	A	Cllr Findlow/ Lorraine Butcher

LAA Indicators	R – Red	Y = data is collected annually
Non LAA Indicators	A = Amber	PS = Place Survey (every two years)
Statutory Indicators	G = Green	Version 14: 02/02/2010 (1)

Quarter Three Performance – Appendix One

Indicator	Title	Baseline (2008/09 outturn unless stated)	2009/10 Target	Mid Year Actual	Third Quarter Actual	Performance Assessment	Portfolio Holder / Service Manager
NI 092	Narrowing the gap between the lowest achieving 20% in the Early Years Foundation Stage Profile and the rest	31.90%	31.60%	31.60%	31.60%	G	Cllr Findlow/ Lorraine Butcher
NI 093	Progression by 2 levels in English between Key Stage 1 and Key Stage 2	82%	92%	83%	-	Y	Cllr Findlow/ Lorraine Butcher
NI 094	Progression by 2 levels in Maths between Key Stage 1 and Key Stage 2	81%	90%	83%	-	Y	Cllr Findlow/ Lorraine Butcher
NI 099	Looked after children reaching level 4 in English at Key Stage 2	73.7% Sept 08	-	18%	18%	A	Cllr Findlow/ Lorraine Butcher
NI 100	Looked after children reaching level 4 in mathematics at Key Stage 2	58% Sept 08	-	27%	27%	A	Cllr Findlow/ Lorraine Butcher

LAA Indicators	R – Red	Y = data is collected annually
Non LAA Indicators	A = Amber	PS = Place Survey (every two years)
Statutory Indicators	G = Green	Version 14: 02/02/2010 (1)

Quarter Three Performance – Appendix One

Indicator	Title	Baseline (2008/09 outturn unless stated)	2009/10 Target	Mid Year Actual	Third Quarter Actual	Performance Assessment	Portfolio Holder / Service Manager
NI 101	Looked after children achieving 5 A*-C GCSEs (or equivalent) at Key Stage 4 (including English and mathematics)	8.30% Sept 08	-	3%	3%	A	Cllr Findlow/ Lorraine Butcher
NI 102a	Achievement gap between pupils eligible for free school meals and their peers achieving the expected level at Key Stage 2	25pp	20pp	24pp	24pp	R	Cllr Findlow/ Lorraine Butcher
NI 102b	Achievement gap between pupils eligible for free school meals and their peers achieving the expected level at Key Stage 4	38.1pp	37pp	36.2pp	36.20pp	R	Cllr Findlow/ Lorraine Butcher
NI 103a	Special Educational Needs – statements issued within 26 weeks - excluding exceptions	92%	-	-	-	A	Cllr Findlow/ Lorraine Butcher

LAA Indicators	R – Red	Y = data is collected annually
Non LAA Indicators	A = Amber	PS = Place Survey (every two years)
Statutory Indicators	G = Green	Version 14: 02/02/2010 (1)

Quarter Three Performance – Appendix One

Indicator	Title	Baseline (2008/09 outturn unless stated)	2009/10 Target	Mid Year Actual	Third Quarter Actual	Performance Assessment	Portfolio Holder / Service Manager
NI 103b	Special Educational Needs – statements issued within 26 weeks - including exceptions	-	-	-	-	-	Cllr Findlow/ Lorraine Butcher
NI 104	The Special Educational Needs (SEN)/non-SEN gap – achieving Key Stage 2 English and Maths threshold	53pp	-	55.9pp	55.9pp	A	Cllr Findlow/ Lorraine Butcher
NI 105	The Special Educational Needs (SEN)/non-SEN gap – achieving 5 A*- C GCSE including English and Maths	45.1pp	-	40.1pp	40.1pp	A	Cllr Findlow/ Lorraine Butcher
NI 106	Young people from low income backgrounds progressing to higher education	New indicator for 2009/10	N/A	N/A	N/A	Y	Cllr Findlow/ Lorraine Butcher
NI 107	Key Stage 2 attainment for Black and minority ethnic groups	-	33% Trav 25% Gyp/R 61% other W	45% white other	45%	A	Cllr Findlow/ Lorraine Butcher
NI 108	Key Stage 4 attainment for Black and minority ethnic groups	-	67% Trav 50% Gyp/R 48% other W	51.5% white other	51.5%	A	Cllr Findlow/ Lorraine Butcher

LAA Indicators	R – Red	Y = data is collected annually
Non LAA Indicators	A = Amber	PS = Place Survey (every two years)
Statutory Indicators	G = Green	Version 14: 02/02/2010 (1)

Quarter Three Performance – Appendix One

Indicator	Title	Baseline (2008/09 outturn unless stated)	2009/10 Target	Mid Year Actual	Third Quarter Actual	Performance Assessment	Portfolio Holder / Service Manager
NI 109	Delivery of Sure Start Children's Centres	60%	100% designation by March 2010; 60% designated by March 2010	15% designated and full core offer	25% designated and full core offer	G	Cllr Findlow/ Lorraine Butcher
NI 110 (LAA 041)	Young people's participation in positive activities	-	-	-	-	Y Tell Us Survey	Cllr Findlow/ Lorraine Butcher
NI 111 (LAA 042)	First time entrants to the Youth Justice System aged 10 – 17	518 (-31.4% reduction)	492	46 (118 cumulative)	48 (166 cumulative)	G	Cllr Findlow/ Lorraine Butcher
NI 112 (LAA 043)	Under 18 conception rate	-8.10%	-29%	-	-	R	Cllr Findlow/ Lorraine Butcher
NI 113	% of 15-24 year olds accepting a test for Chlamydia / Chlamydia in under 25 year olds. Positive diagnosis	-	-	-	-	-	Cllr Findlow/ Lorraine Butcher

LAA Indicators	R – Red	Y = data is collected annually
Non LAA Indicators	A = Amber	PS = Place Survey (every two years)
Statutory Indicators	G = Green	Version 14: 02/02/2010 (1)

Quarter Three Performance – Appendix One

Indicator	Title	Baseline (2008/09 outturn unless stated)	2009/10 Target	Mid Year Actual	Third Quarter Actual	Performance Assessment	Portfolio Holder / Service Manager
NI 114	Rate of permanent exclusions from school	0.07%	-		5 pupils	G	Cllr Findlow/ Lorraine Butcher
NI 115 (LAA 044)	Substance misuse by young people	-	-	-	-	Y Tell Us Survey	Cllr Findlow/ Lorraine Butcher
NI 116	Proportion of children in poverty	-	-	-	-	Y	Cllr Findlow/ Lorraine Butcher
NI 117 (LAA 045)	16 to 18 year olds who are not in education, employment or training (NEET)	5.2% (2007)	4.40%	7.80%	5.80%	A	Cllr Findlow/ Lorraine Butcher
NI 118	Take up of formal childcare by low-income working families	-	-	-	-	Y	Cllr Findlow/ Lorraine Butcher
NI 147	Care leavers in suitable accommodation	95.20%	-	95%	92%	G	Cllr Findlow/ Lorraine Butcher
NI 148	Care leavers in education, employment or training	52.38%	-	95%	58%	R	Cllr Findlow/ Lorraine Butcher

LAA Indicators	R – Red	Y = data is collected annually
Non LAA Indicators	A = Amber	PS = Place Survey (every two years)
Statutory Indicators	G = Green	Version 14: 02/02/2010 (1)

Quarter Three Performance – Appendix One

Indicator	Title	Baseline (2008/09 outturn unless stated)	2009/10 Target	Mid Year Actual	Third Quarter Actual	Performance Assessment	Portfolio Holder / Service Manager
NI 161	Number of Level 1 qualifications in literacy (including ESOL) achieved	-	-	-	-	Y	Cllr Findlow/ Lorraine Butcher
NI 162	Number of Entry Level qualifications in numeracy achieved	-	-	-	-	Y	Cllr Findlow/ Lorraine Butcher
NI 163	Proportion working age qualified to Level 2	73.9% (2007/08)	81.3%	-	73% at Nov 2009 based on 2008 APS data	A	Cllr Findlow/ Lorraine Butcher
NI 164	Proportion working age qualified to Level 3	53.2%	59.4%	-	53.1% at Nov 2009 based on 2008 APS data	A	Cllr Findlow/ Lorraine Butcher
NI 165	Proportion of population aged 19-64 for males and 19-59 for females qualified to at least Level 4 or higher	36.6%	-	-	-	Y	Cllr Findlow/ Lorraine Butcher

LAA Indicators	R – Red	Y = data is collected annually
Non LAA Indicators	A = Amber	PS = Place Survey (every two years)
Statutory Indicators	G = Green	Version 14: 02/02/2010 (1)

Quarter Three Performance – Appendix One

Third Quarter Performance: People / Adults

Indicator	Title	Baseline (2008/09 outturn unless stated)	2009/10 Target	Mid Year Actual	Third Quarter Actual	Performance Assessment	Portfolio Holder / Service Manager
NI 39	Rate of Hospital Admissions per 100,000 for Alcohol Related Harm	1608 (PCT)	1883	-	-	-	Cllr Domleo/ Phil Lloyd
NI 40	Number of drug users recorded as being in effective treatment	-	1939 (2%)	-	-	G	Cllr Domleo/ Phil Lloyd
NI 125	Achieving independence for older people through rehabilitation / intermediate care	74.4%	74.0%	-	84.5%	G	Cllr Domleo/ Phil Lloyd
NI 127	Self reported experience of social care users	-	-	-	-	2009/10 Introduction	Cllr Domleo/ Phil Lloyd
NI 128	User reported measure of respect and dignity in their treatment	-	-	-	-	2009/10 Introduction	Cllr Domleo/ Phil Lloyd

LAA Indicators	R – Red	Y = data is collected annually
Non LAA Indicators	A = Amber	PS = Place Survey (every two years)
Statutory Indicators	G = Green	Version 14: 02/02/2010 (1)

Quarter Three Performance – Appendix One

Indicator	Title	Baseline (2008/09 outturn unless stated)	2009/10 Target	Mid Year Actual	Third Quarter Actual	Performance Assessment	Portfolio Holder / Service Manager
NI 129	End of life care – access to appropriate care enabling people to be able to choose to die at home	-	-	-	-	-	Cllr Domleo/ Phil Lloyd
NI 130	Social Care clients receiving Self Directed Support	275.1	2950 People	952 People	1280 People	A	Cllr Domleo/ Phil Lloyd
NI 131	Delayed transfers of care	-	17 per 100,000	16 per 100,000	-	A	Cllr Domleo/ Phil Lloyd
NI 132	Timeliness of social care assessment (all adults)	73.3%	70.0%	66.5%	68.0%	A	Cllr Domleo/ Phil Lloyd
NI 133	Timeliness of social care packages following assessment	90.2%	88.0%	44.6%	48.3%	R	Cllr Domleo/ Phil Lloyd

LAA Indicators	R – Red	Y = data is collected annually
Non LAA Indicators	A = Amber	PS = Place Survey (every two years)
Statutory Indicators	G = Green	Version 14: 02/02/2010 (1)

Quarter Three Performance – Appendix One

Indicator	Title	Baseline (2008/09 outturn unless stated)	2009/10 Target	Mid Year Actual	Third Quarter Actual	Performance Assessment	Portfolio Holder / Service Manager
NI 134 (LAA 046)	The number of emergency bed days per head of weighted population	3963	3300	1876 (Est)	-	R	Cllr Domleo/ Phil Lloyd
NI 135	Carers receiving needs assessment or review and a specific carer's service, or advice and information	46.4%	48.0%	-	9.0%	R	Cllr Domleo/ Phil Lloyd
NI 136 (LAA 047)	People supported to live independently through social services (all adults)	3130.38	3200.00	-	-	Y	Cllr Domleo/ Phil Lloyd
NI 139	The extent to which older people receive the support they need to live independently at home	31.0%	-	-	-	PS	Cllr Domleo/ Phil Lloyd
NI 140	Fair treatment by local services	72.5%	-	-	-	PS	Cllr Domleo/ Phil Lloyd

LAA Indicators	R – Red	Y = data is collected annually
Non LAA Indicators	A = Amber	PS = Place Survey (every two years)
Statutory Indicators	G = Green	Version 14: 02/02/2010 (1)

Quarter Three Performance – Appendix One

Indicator	Title	Baseline (2008/09 outturn unless stated)	2009/10 Target	Mid Year Actual	Third Quarter Actual	Performance Assessment	Portfolio Holder / Service Manager
NI 141	Percentage of vulnerable people achieving independent living	55.07%	56.07%	78.05%	-	G	Cllr Domleo/ Phil Lloyd
NI 142	Percentage of vulnerable people who are supported to maintain independent living	97.68%	98.00%	99.14%	-	G	Cllr Domleo/ Phil Lloyd
NI 145	Adults with learning disabilities in settled accommodation	37.3%	45.0%	8.3%	22.0%	R	Cllr Domleo/ Phil Lloyd
NI 146	Adults with learning disabilities in employment	6.4%	6.9%	1.0%	1.0%	A	Cllr Domleo/ Phil Lloyd
NI 149	Adults in contact with secondary mental health services in settled accommodation	4.7% (Cheshire)	-	-	-	Y	Cllr Domleo/ Phil Lloyd
NI 150	Adults in contact with secondary mental health services in employment	1.6% (Cheshire)	-	-	-	Y	Cllr Domleo/ Phil Lloyd

LAA Indicators	R – Red	Y = data is collected annually
Non LAA Indicators	A = Amber	PS = Place Survey (every two years)
Statutory Indicators	G = Green	Version 14: 02/02/2010 (1)

Quarter Three Performance – Appendix One

Third Quarter Performance: People / Health & Wellbeing

Indicator	Title	Baseline (2008/09 outturn unless stated)	2009/10 Target	Mid Year Actual	Third Quarter Actual	Performance Assessment	Portfolio Holder / Service Manager
NI 006	Participation in regular volunteering	23.9%	-	-	-	PS	Cllr Knowles/Guy Kilminster
NI 008	Adult participation in sport and active recreation	25.0%	27.0%	25.0%	-	A	Cllr Knowles/Guy Kilminster
NI 009	Use of public libraries	53.1%	54.1%	-	-	Y	Cllr Knowles/Guy Kilminster
NI 10	Visits to museums and galleries	53.5%	54.5%	-	-	Y	Cllr Knowles/Guy Kilminster
NI 11	Engagement in the arts	47.8%	48.8%	-	-	Y	Cllr Knowles/Guy Kilminster
NI 119	Self-reported measure of people's overall health and wellbeing	79.2%	-	-	-	PS	Cllr Knowles/Guy Kilminster

LAA Indicators	R – Red	Y = data is collected annually
Non LAA Indicators	A = Amber	PS = Place Survey (every two years)
Statutory Indicators	G = Green	Version 14: 02/02/2010 (1)

Quarter Three Performance – Appendix One

Indicator	Title	Baseline (2008/09 outturn unless stated)	2009/10 Target	Mid Year Actual	Third Quarter Actual	Performance Assessment	Portfolio Holder / Service Manager
NI 120	All-age all cause mortality rate	Male 666.18 (est) Females 488.69 (est)	Male 633 Female 439	Males 611.69 (est) Females 481.41 (est)	-	G R	Cllr Knowles/Guy Kilminster
NI 121	Mortality rate from all circulatory diseases at ages under 75	68.71 (est)	66.62	58.59 (est)	-	G	Cllr Knowles/Guy Kilminster
NI 122	Mortality rate from all cancers at ages under 75	-	100.99	-	-	R	Cllr Knowles/Guy Kilminster
NI 123	Stopping smoking	795 (2007/08)	2499 (668 per 100,000 pop)	327	461	G	Cllr Knowles/Guy Kilminster
NI 124	People with a long-term condition supported to be independent and in control of their condition	82.0%	82.5%	-	-	Y	Cllr Knowles/Guy Kilminster
NI 126	Early Access for Women to Maternity Services	-	-	-	-	-	Cllr Knowles/Guy Kilminster
NI 137 (LAA 048)	Healthy life expectancy at age 65	-	-	-	-	Data Due 2012/13	Cllr Knowles/Guy Kilminster

LAA Indicators	R – Red	Y = data is collected annually
Non LAA Indicators	A = Amber	PS = Place Survey (every two years)
Statutory Indicators	G = Green	Version 14: 02/02/2010 (1)

Quarter Three Performance – Appendix One

Indicator	Title	Baseline (2008/09 outturn unless stated)	2009/10 Target	Mid Year Actual	Third Quarter Actual	Performance Assessment	Portfolio Holder / Service Manager
NI199	Children and young people's satisfaction with parks and play areas	40.7% (Cheshire)	-	-	-	Y (Introduction 2009/10)	Cllr Knowles/Guy Kilminster

LAA Indicators	R – Red	Y = data is collected annually
Non LAA Indicators	A = Amber	PS = Place Survey (every two years)
Statutory Indicators	G = Green	Version 14: 02/02/2010 (1)

Quarter Three Performance – Appendix One

Third Quarter Performance: Performance & Capacity/HR & Organisational Development

Indicator	Title	Baseline (2008/09 outturn unless stated)	2009/10 Target	Mid Year Actual	Third Quarter Actual	Performance Assessment	Portfolio Holder / Service Manager
L 002a	Equality Framework for Local Government (former BV 2a)	-	-	-	-	Y	Cllr Keegan/ Janis Grant
L 011a	Top 5% of Earners: Women (former BV 11a)	-	48%	52.54%	51.85%	G	Cllr Keegan/ Melanie Henniker
L 011b	Top 5% of Earners: Ethnic Minorities (former BV 11b)	-	0.7%	0.91%	0.88%	G	Cllr Keegan/ Melanie Henniker
L 011c	Top 5% of Earners: with a disability (former BV 11c)	-	3.3%	1.7%	0.57%	R	Cllr Keegan/ Melanie Henniker
L 012	Working days lost due to sickness absence (former BV 12)	9.44 days (2007/08 Cheshire)	9.0 days	2.81 (estimated)	5.19 (estimated)	- Data being confirmed	Cllr Keegan/ Melanie Henniker
L 016a	Percentage of employees with a disability (former BV 16a)	-	1.6%	0.98%	0.99%	A	Cllr Keegan/ Melanie Henniker

LAA Indicators	R – Red	Y = data is collected annually
Non LAA Indicators	A = Amber	PS = Place Survey (every two years)
Statutory Indicators	G = Green	Version 14: 02/02/2010 (1)

Quarter Three Performance – Appendix One

Indicator	Title	Baseline (2008/09 outturn unless stated)	2009/10 Target	Mid Year Actual	Third Quarter Actual	Performance Assessment	Portfolio Holder / Service Manager
L 017a	Ethnic minority representation in the workforce – employees (former BV 17a)	-	1%	1.18%	1.22%	G	Cllr Keegan/ Melanie Henniker

Third Quarter Performance: Performance & Capacity/Policy & Performance

Indicator	Title	Baseline (2008/09 outturn unless stated)	2009/10 Target	Mid Year Actual	Third Quarter Actual	Performance Assessment	Portfolio Holder / Service Manager
NI 007	Environment for a thriving third sector	16.4% (Cheshire 2008)	20.3% (2010)	-	-	Y Biennial survey	Cllr Silvester/ Policy & Performance
NI 007	Environment for a thriving third sector	-	-	-	-	Y	Cllr Silvester/ Policy & Performance
NI 013	Migrants' English language skills and knowledge	-	-	-	-	Y	Cllr Brown/ Policy & Performance

LAA Indicators	R – Red	Y = data is collected annually
Non LAA Indicators	A = Amber	PS = Place Survey (every two years)
Statutory Indicators	G = Green	Version 14: 02/02/2010 (1)

Quarter Three Performance – Appendix One

Indicator	Title	Baseline (2008/09 outturn unless stated)	2009/10 Target	Mid Year Actual	Third Quarter Actual	Performance Assessment	Portfolio Holder / Service Manager
NI 014	Avoidable contact The proportion of customer contact that is of low or no value to the customer	16.6%	-	12.3%	11.07%	G	Cllr Brown/ Paul Bayley

Third Quarter Performance: Performance & Capacity/Treasury and Assets

Indicator	Title	Baseline (2008/09 outturn unless stated)	2009/10 Target	Mid Year Actual	Third Quarter Actual	Performance Assessment	Portfolio Holder / Service Manager
NI 179	Value for Money - total net value of ongoing cash-releasing value for money gains that have impacted since the start of the financial year	7,544 (£7.5m)	20,353 (£20.4m)	9,710 (£9.7m)	-	1/2Y	Cllr Keegan/ Lisa Quinn
NI 180	The number of changes of circumstances which affect customers' HB/CTB entitlement within the year.	926.43	-	1186.5	-	-	Cllr Keegan/ Lisa Quinn

LAA Indicators	R – Red	Y = data is collected annually
Non LAA Indicators	A = Amber	PS = Place Survey (every two years)
Statutory Indicators	G = Green	Version 14: 02/02/2010 (1)

Quarter Three Performance – Appendix One

Indicator	Title	Baseline (2008/09 outturn unless stated)	2009/10 Target	Mid Year Actual	Third Quarter Actual	Performance Assessment	Portfolio Holder / Service Manager
NI 181	Time taken to process Housing Benefit/Council Tax Benefit new claims and change events.	9.8 days (estimated)	-	12.1 days (estimated)	11.77 (estimated)	A	Cllr Keegan/ Lisa Quinn
L 008	Percentage of invoices paid on time.	-	80%	80%	84%	G	Cllr Keegan/ Lisa Quinn
L 009	Percentage of Council Tax collected.	98.20%	98.20%	59.2%	87.01%	G	Cllr Keegan/ Lisa Quinn
L 010	Percentage of Non-domestic Rates collected.	97.86%	97.86%	58.5%	87.73%	G	Cllr Keegan/ Lisa Quinn

LAA Indicators	R – Red	Y = data is collected annually
Non LAA Indicators	A = Amber	PS = Place Survey (every two years)
Statutory Indicators	G = Green	Version 14: 02/02/2010 (1)